StorageCraft.

ConnectWise®

StorageCraft Backup & Disaster Recovery

Company Overview

With over 10,000 Solution Providers who protect over 1 million servers globally, StorageCraft is proud to be a Channel-first company. Every StorageCraft employee is relentlessly focused on bringing you innovative and world class data storage and protection technology offerings while making the partner experience easier and more profitable.

StorageCraft Recovery Solution

From snapshot to cloud and back again, StorageCraft has you covered. Once you get past all the bits, bytes, and specs, StorageCraft's products and services exist for one reason—to empower you to bring world class business continuity to your customers. Your customers' data is their most valuable asset and one of the most critical pieces of your solutions set. The ingredients of the StorageCraft Recovery Solution work together with ConnectWise Manage and ConnectWise Automate to help you make business continuity a reality for your customers and in your production environment.

Integrated Solutions Include

- **StorageCraft & ConnectWise Manage:** Automate licensing and client billing

- **StorageCraft & ConnectWise Automate:** Remotely Monitor & Manage backups

Featured Products

StorageCraft & ConnectWise Manage

StorageCraft and ConnectWise Manage make licensing and billing simple. Map client licenses and automate billing. Synchronize client history for easy auditing and data correction.

StorageCraft for ConnectWise Manage (PSA) Integration

Increases MSPs efficiencies and profit potential! StorageCraft partners can sync StorageCraft licenses, and cloud usage to their PSA accounts for automated billing. The PSA Integration maps the number of StorageCraft MSP licenses and Cloud storage usage to PSA customer accounts and agreements. It allows MSPs to push changes either on-demand or on a schedule from StorageCraft to their ConnectWise Manage system. It also generates a summary mapping report to detail which StorageCraft accounts are mapped.

Features & Benefits

- Map clients' StorageCraft MSP licenses as well as StorageCraft Cloud usage and storage space information to your ConnectWise customer accounts and contracts

- Push changes from StorageCraft Cloud Services and the StorageCraft MSP Portal to your ConnectWise customer accounts on a scheduled or manual basis

- Synchronize client history to audit and make any needed data fixes

- Track StorageCraft licensing and cloud usage and then automate billing from within ConnectWise PSA

System Requirements/Technical Specifications

- Up-to-date versions of ConnectWise Manage and SPX
- StorageCraft Portal Access with applicable contracts and services
- Configured ConnectWise PSA system which includes:
  - Defined contracts and agreements
  - Defined products and services

StorageCraft & ConnectWise Automate

StorageCraft and ConnectWise Automate allow you to remotely install and update SPX backup agents on any machine. Monitor all backups for errors and warnings to ensure all backups are safe and secure.

StorageCraft Plug-in for ConnectWise Automate (RMM) increases operational efficiencies. Partners can manage and monitor all their data protection from within the ConnectWise Automate Control Center. The RMM plug-in allows MSPs to remotely install/ uninstall, license and update the SPX backup agent on any machine. Backups can be easily configured remotely and on the fly. Status errors and warnings are also remotely monitored all from inside the Automate Control Center.

Features & Benefits

- Provision new SPX Backup customers from ConnectWise Automate
- Remotely install, license, update, and uninstall the SPX Backup agent on any machine
- Configure backups with ease
- Monitor backup status for errors and warnings inside ConnectWise Automate

System Requirements/Technical Specifications

- ConnectWise Automate 10.5+ and ShadowProtect
- SPX 6-6.2
- ImageManager 7-7.0.2
- ConnectWise Automate License Manager

New to StorageCraft?

Be sure to ask about our new partner promotional offer!

ConnectWise@StorageCraft.com